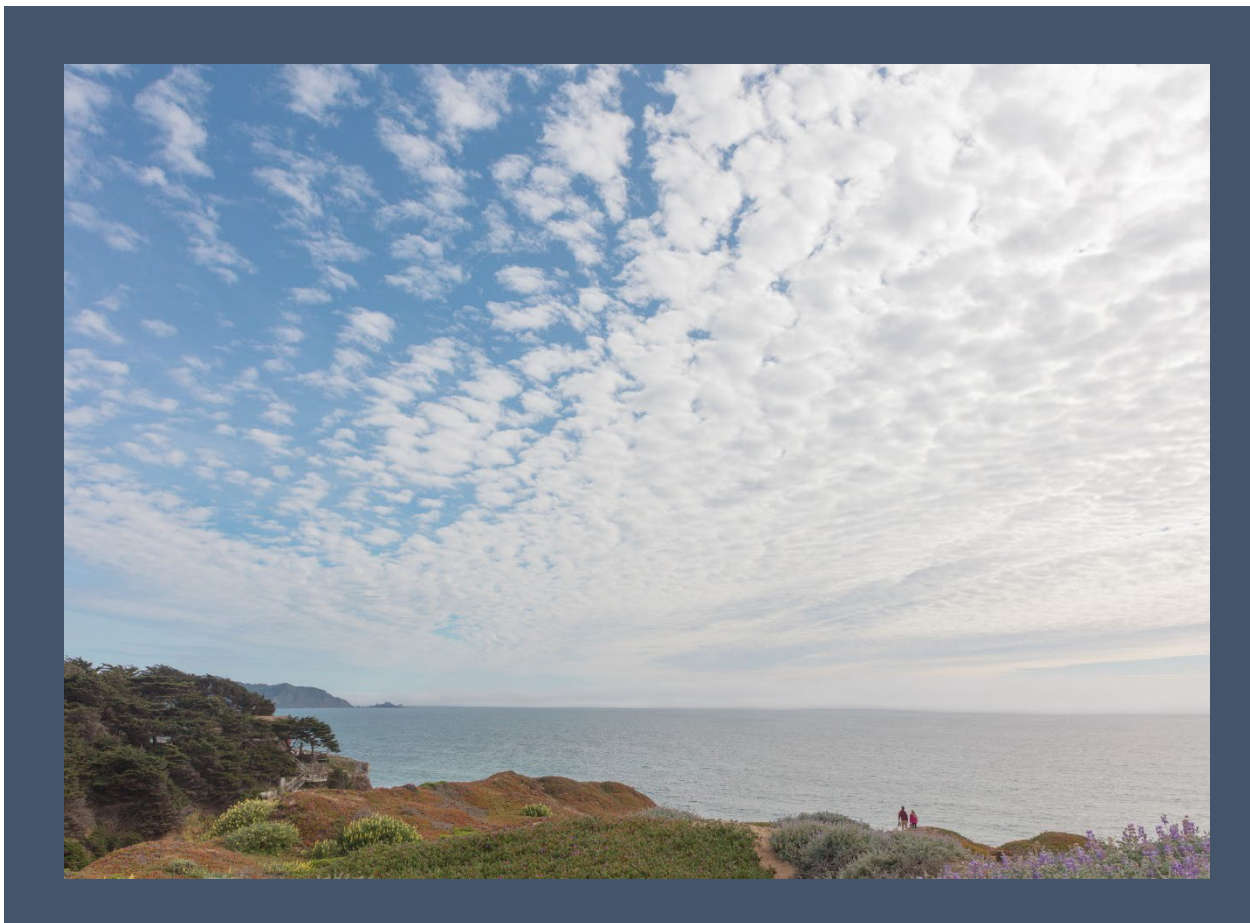


CITY OF PACIFICA ACCOMPLISHMENTS



SIGNIFICANT CITYWIDE ACCOMPLISHMENTS

FISCAL YEAR 2023-24



The following is a list of notable accomplishments across all City Departments for July 1, 2023, through June 30, 2024 (Fiscal Year 2023-24). These accomplishments reflect progress on the City's Strategic Plan, which can be viewed at: <https://www.cityofpacific.org/government/city-council-strategic-plan>. These accomplishments also reflect progress on non-discretionary City priorities, in addition to reflecting the day-to-day programs and services provided by the City. This list is organized to first call attention to numerous Varied Highlights that reflect the diversity of projects, programs, and services delivered by the City, and secondly, following the Varied Highlights, it reflects accomplishments department by department, with the implied understanding that so much of the City's work is accomplished through inter-departmental collaboration and teamwork.

With gratitude to all City Employees, City Council and Committee/Commission members for all their hard work,



Kevin S. Woodhouse
City Manager

VARIED HIGHLIGHTS

(Select highlights reflecting the program and service breadth of City accomplishments, as well as progress on City Council Priorities)

- Completed construction of the Civic Center Campus renovation project, planned and delivered an exciting ribbon-cutting event with many VIPs and community members in attendance, and moved the City's general government, community development, and engineering operations into the new facility.
- Completed the Vision 2025 & Beyond program as a long-term strategic planning project addressing fiscal sustainability, economic opportunities, and community engagement, and received the 2024 California Association of Local Economic Development Grand Prize Award of Excellence for this initiative.
- Completed the annual City Council strategic planning process, resulting in the Council's review of the FY 2023-27 Strategic Plan and adoption of the FY 2024-25 strategic priorities.
- Prepared and adopted a structurally balanced budget for Fiscal Year 2024-25 and received the second consecutive Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA) and the very first for Pacifica Award for Excellence in Budgeting from the California Society of Municipal Finance Officers.
- Conducted several in-depth study sessions with the Council on revisions to the Short-Term Rental (STR) ordinance, responded to numerous public information requests, and continued auditing and enforcement efforts, bringing non-compliant STRs into compliance and successfully closing over 70 non-compliant STR properties.
- Continued efforts toward California Coastal Commission certification of the Local Coastal Land Use Plan, including ten community engagement and public input meetings throughout the year.
- Continued efforts toward State Housing and Community Development certification of the Housing Element, including efforts on a Phase 1 Rezoning Program with objective design standards and EIR certification.

- Completed construction of the FY 22-23 & FY 23-24 Pavement Resurfacing and Sidewalk, Curbs, and ADA Ramps Improvement Projects and began the FY 2024-25 Pavement Resurfacing and Sidewalk, Curbs, and ADA Ramps Improvement Projects.
- Launched the Enterprise Resource Planning (ERP) implementation with Tyler Technologies for the cloud-based Munis solution and successfully went live on schedule and budget with the Financial module as of July 1, 2024.
- Launched “Rose AI,” a groundbreaking Artificial Intelligence “Virtual Assistant” search function transforming public access to City information. Pacifica’s Rose is the first public-facing AI implementation in San Mateo and Santa Clara counties and one of the first of its kind in California.
- Continued work with the Pacifica Climate Action and Adaptation Plan Task Force on updating the City’s Climate Action and Adaptation Plan, and successfully hired a program manager to support these efforts.
- Added additional Pickleball striping at the local High Schools’ Tennis Courts increasing the total number of public Pickleball courts to eight. (Four at Terra Nova H.S., two at Oceana High School, and one at Frontierland Park and one at Fairmont West Park).
- Successfully completed interim and final financial audits and received a clean audit opinion and management letter from the independent auditors.
- Prepared the Annual Comprehensive Financial Report (ACFR) and received the third consecutive Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA).
- Continue to enhance employee recognition programs, such as the Annual Service Awards event, Administrative Professional Day, Annual Summer Internship Program, Annual Health Open Enrollment Fair, and team building Halloween event.
- Achieved getting a first due fire company on scene from time of dispatch to arrival in 5 minutes and 26 seconds to all fire and medical emergencies, which more than achieved the established goal.
- Promoted diversity in the fire service profession through recruiting initiatives, outreach opportunities, such as hiring fairs, supporting girls fire camps, etc. all focused-on learning about the fire service profession and how to become a firefighter.
- Held the second successful Blues & Brews music and beverage event, in cooperation with the Economic Development Committee, which attracted more than 500 attendees (nearly double from 2022) to promote the Sharp Park business district and bring life to the downtown area.
- Continued to make progress with the Priority Parks Projects, achieving 95% completion on construction documents with a plan to start construction of the renovated parks in early 2025. (The Priority Parks are Brighton, Imperial, Marvella, and Skyridge Parks).
- Completed field renovations at Fairway Park including replacing all three baseball backstops with modern structures, including secured cement and rebar footings. Installed upgraded perimeter and safety fencing on all three fields.
- Began reopening the back half of the Community Center for recreation and senior programming, with the Civic Center employees returning to the renovated Civic Center buildings.
- Expanded the childcare School-aged enrollment by almost 10%, serving more than 380 children.
- Expanded Police Department community outreach offerings to include a Community Police Academy, Coffee with a Cop events, National Night Out, Pacifica Social Justice engagement, and Police Day at Tanforan.

- Launched the Measure Y Citizens Oversight Committee, including the committee members' orientation and annual meetings.
- Fostered strong partnership with the Pacifica Resource Center to support the clients of the Pacifica Safe Parking Program and promote their safety and well-being.
- Adopted a resolution declaring a portion of the City-owned property located at 540 Crespi Drive as Surplus Land and recorded an affordability covenant on the property.
- Issued 1,368 building permits consisting of \$43.1 million in valuation.
- Performed 3,758 building inspections related to ongoing permitted construction projects.
- Partnered with San Mateo County Mobile Crisis Response Team to support community members experiencing a mental health crisis and provide resources to affected families.
- Created a new transparency portal on PD website to share department policies, critical incident information, crime-mapping, and stop data.
- Hosted two Community Emergency Response Team (CERT) classes and an earthquake disaster preparedness class for community members.
- Participated in monthly Field Crisis Collaborative Committee meetings to improve county-wide response to serving mental health consumers in the justice system and reducing recidivism.

GENERAL GOVERNMENT

(City Management, City Clerk, City Attorney, Finance, Economic Development, Human Resources, Information Technology)

- Managed vacancies and appointments to all City Committees and Commissions.
- Continued the Records Management and Scanning project.
- Achieved more than a 25% increase in the investment portfolio as a result of renegotiated City banking agreements at a high interest rate of 3.5% (up from .05% before) and opening of safe and secure Certificate of Deposit Account Registry Service accounts at a competitive 4.25% rate of return in 12 months, generating an additional \$0.5 million of investment income in FY 2023-24.
- Processed 362 finance journal entries, 5,242 vendor checks, 6,500 payroll checks, and over 9,000 invoices.
- Completed and filed State Controller and other mandated financial reports on time, conducted and submitted Single Audit reports, and ensured all bond disclosure reports were filed promptly.
- Successfully processed the annual renewal of 1,800 City business licenses.
- Completed the financial analysis and calculations of the City's unfunded pension and Other Post-Employment Benefits (OPEB) liability and developed funding policy guidelines to fully fund the Actuarially Determined Contribution (ADC) for OPEBs and the minimum required contribution needed to reach 85% funded status for pension liability.
- Completed numerous finance and accounting process improvements and compliance actions, including digitizing records, improving bank reconciliation procedures, and developing and implementing procedures for Accounts Receivable collection.
- Completed a comprehensive review and modification of the City's purchasing policy to gain efficiency and reduce the time spent of contracts and purchase order processing.
- Reviewed various contract agreements to file federal tax exemptions and also submitted a tax refund claim with the IRS for overpayment of Federal Excise Tax in the amount of \$123,000.

- Audited the sewer service charges against the water consumption and newly established accounts, and cleaned up the wastewater customer database, resulting in nearly \$400,000 in additional revenues for the wastewater fund.
- Continued the Business License Tax audits for the property management and restaurant/retail business categories.
- Continued annual cannabis audit program and completed audits of all five cannabis operators, resulting in over \$80,000 in additional cannabis tax revenues.
- Conducted 63 personnel recruitments and filled 71 vacancies, including part-time and seasonal. Developed and implemented a recruitment strategy focused on optimizing efficiency by recruiting for class series, streamlining the hiring process to maximize flexibility based on the candidate pool, and ensuring better resource allocation of the under-staffed HR department.
- Participated in the San Mateo County Regional Summer Internship Program and ran a successful and competitive summer program with a class of eight (8) interns citywide.
- Expanded the “Shop Pacifica” e-gift program to nearly 60 participating businesses, with over 1,000 e-gift cards sold, resulting in boosting the local economy by more than \$130,000 in new customer spending in Pacifica last year.
- Developed and implemented business training classes for our local community, including a “Meet the Lender” program where businesses had access to a variety of lending options.
- Launched the second “*Workation*” initiative to encourage visitors to consider visiting Pacifica as a destination for remote work from one of the City’s beachfront hotels, generating approximately \$20,000 in additional mid-week revenues for participating hotels during the program and more than \$2,000 in spending at local businesses.
- Completed an RFP and firm selection for grant writing services, negotiated favorable terms of agreement with Townsend Public Affairs, and started the partnership in January 2024, which has resulted in over \$570,000 in grant awards last year citywide.
- Assisted with the planning and support of the 2nd Annual Pacifica Pride Parade and Festival, which expanded the festival to more than 30 vendors and resulted in a significant increase in attendance from approximately 200 to 500 attendees.
- Conducted more than 100 visits to local businesses as part of the Economic Development Program and recognized our small businesses during the Month of May, which is National Small Business Month.
- Completed a renewal of the Hotel Business Improvement District (BID) under the 1989 District Law.
- Completed transitions of BID assets from the Chamber of Commerce and redesigned and re-launched the Visit Pacifica website.
- Revised the Economic Development Committee (EDC) Charter.
- Conducted an RFP process and selected a new audit firm, Badawi & Associates.
- Continued implementation of the Marketing Plan and developed successful ongoing marketing programs and initiatives to stimulate the local economy.
- Continued a series of ongoing networking and educational events for small businesses and connected them to local and regional resources through Renaissance Center and Small Business Development Center.
- Developed a Business Resources Brochure to assist and educate local businesses and prospective business owners on City rules and applicable regulations.
- Continued the Business Retention Program and conducted over 100 business visits.
- Assisted Coastside Pride and the Economic Development Committee with Pride Parade and Event coordination.

- Continued the “Business Matters” e-newsletter, as an ongoing monthly publication to help build, connect, and benefit the business community and serve as an effective communication channel with Pacifica businesses.
- Moved IT infrastructure to the new Civic Center.
- Implemented new policies to establish a cybersecurity culture for the City of Pacifica and enhanced cybersecurity by implementing Multi-Factor Authentication (MFA) for Virtual Private Network (VPN) users and other protections.
- Modernized email infrastructure by converting from a hybrid to a cloud-only environment for pacifica.gov users.
- Handled 1,970 Help Desk tickets and resolved various technical issues for City employees, Council, Commissioners, and Committee members.
- Upgraded Police Department’s virtual servers, network infrastructure, and body cameras.
- Implemented “Rose AI,” a public-facing Artificial Intelligence (AI) virtual assistant and integrated it into the City’s Website.
- Continued the Internal Training Academy program and conducted a series of targeted internal training with various departments, including business writing, managing multiple demands, time & priorities, and tools for supervisors.
- Successfully conducted 63 personnel recruitments, reviewed 1,368 applications, and filled 71 vacancies, including part-time and seasonal.
- Continued to enhance the City’s new hire orientation process to ensure retention and employee engagement from the beginning of employment with the City.
- Collaborated with San Mateo Regional Consortium in hosting two training sessions: Working with Commissions, Boards, and Council and Project Management for Non-Project Managers.
- Launched Phase II of the Classification and Compensation Study, which included evaluating and updating all job specifications for the entire City.
- Launched implementation of the Human Resources Management System Module with Munis in collaboration with Finance Division.
- Continued processing General Liability and Workers’ Compensation claims in a timely manner and continued holding quarterly claim review meetings with the insurance pools to ensure efficient claim management so the claim expenses and legal costs could be minimized. Managed 18 new General Liability and 19 Workers' Compensation claims and successfully closed 28 and 9 claims, respectively, in FY2023-24.
- Conducted a comprehensive risk management assessment of the City’s practices and procedures in various programs to identify risk factors and develop multi-year risk management goals and priorities for compliance with risk management best practices.
- Formed and launched the internal Risk Management Committee to provide oversight, coordination, and direction for the City’s safety and risk management programs and held a successful first meeting with the overview of the City’s Risk Management program and adoption of the committee’s charter.
- Continued to comply with State-mandated safety training and OSHA standards, regulations, and requirements to prevent work-related injuries and illness, and provided ongoing training opportunities for City employees in areas of ergonomics, job hazard prevention, driver safety, contract selection and risk transfer, and recreation risk management, among others.
- Processed 5 ordinances, 130 resolutions, 22 City Council Regular Meetings and Agenda Packets, 18 City Council Special Meetings and Study Sessions and Agenda Packets, 20 Proclamations, and 221 public records requests.

- Continued the second-year engagement with a Stanford University team of Urban Studies students to work on development of a five-year EV Infrastructure Strategic Plan as a sustainability and economic development initiative.
- Managed vacancies and appointments to all City Committees and Commissions. Completed recruitments of new City committees: Measure Y Citizens' Oversight Committee, Climate Action & Adaptation Plan Update Task Force, and the re-formed Library Advisory Committee.
- Facilitated the review of charters and Council-adopted resolutions to update the charters for the following City committees / commissions: Library Advisory Committee, Open Space & Parkland Advisory Committee, and Economic Development Committee.
- Continued the Records Management and Scanning project.
- Held staff training sessions on Records Management and the City's Records Retention Policy and Schedules. Completed the Pilot 2023 Citywide Records Clean-Up Day in February 2024 in conjunction with the administration of the City's Records and Information Management Policy and adopted Records Retention Schedules, attended by 40 city staff and approximately 78 boxes of obsolete records shredded onsite following formal approvals for destruction.
- Launched the public interface for the QAlert web-based platform for citizen-reported Public Works-related service requests to facilitate more efficient response and handling of citizen-reported issues.

NORTH COUNTY FIRE AUTHORITY (NCFA)

(Emergency Operations and Training)

- Achieved an overall "Customer Satisfaction" rating of 98% in the delivery of emergency and non-emergency services.
- Provided Pre-Hospital Advanced Life Saving (ALS) medical interventions and treatments for residents, businesses and visitors through paramedics staffed engine and truck companies, as well over 50% of emergency medical services were for senior citizens.
- Participated and supported girls fire camp for awareness and hands on learning about the fire service profession and how to become a firefighter.
- Deployed fire companies and chief officers to major wildfire incidents throughout California through the Statewide Fire and Rescue Mutual Aid System.
- Implemented new firefighting tool called a "Smothering Blanket" to suppress electric vehicle and battery fires resistant to water application firefighting.
- Completed all required annual training, continuing education and certifications for our fire company-based paramedics and emergency medical technicians,
- Averaged 240 hours per firefighter over the year of in-service recurrent and mandated training through efforts of the Operations Bureau, Training Division and Special Operations Division.
- Provided mental health awareness training and peer support for personnel.
- Continued enhancing NCFA 's public education outreach programs utilizing multi-language platforms and materials for fire safety, emergency planning and preparedness.
- Distributed the Ready-Set-Go Wildfire preparedness brochure and information through NCFA and Cities social media and websites.
- Provided the annual "Fire Service Day" which included opening fire stations to the community and distributing fire education and disaster preparedness information, "Hands Only CPR", "Stop The Bleed" and "Choking" instructional training.

- Participated in a drive to collect new classroom supplies and backpacks for kids starting back to school.
- Distributed throughout the year public information and media releases through NCFE and other online social media platforms regarding emergency incidents and significant events.
- Participated in the 'Operation Santa Claus' program, as well as other toy and assistance drives and distribution.
- For October Fire Prevention Week, all schools were visited by fire companies and provided fire prevention education materials, including the importance of smoke detectors in the home.
- Provided Basic Emergency Preparedness, Individual and Family Preparedness seminars, as well as Community Emergency Response Team (CERT) classes to prepare the public for disasters.
- Distributed and provided education on Senior Citizen Fall Prevention, as well as a Home Safety Checklist information.
- Presented "Hands Only CPR", "Stop the Bleed" and "Choking" instructional events throughout the city's community outreach and public events and other venues either in person or on-line.
- Presented Community Wildfire Awareness and Preparedness outreach through web-based, social media and online education platforms as well as other forms of communications.
- Participated in the San Mateo County Emergency Preparedness event.
- Coordinated and participated in Community Wildfire Awareness and Education events.
- Fire Safety Inspectors completed annual required, mandated, and routine fire and life safety occupancy inspections ensuring code compliance.
- Fire Prevention Services Division completed timely, professional, and high-quality pre-fire engineering development reviews.
- Fire Prevention Services Division completed plan check analysis and inspections for new construction projects, tenant improvements, fire detection alarm and suppression systems.
- Fire Safety Inspectors completed necessary fire code reviews of occupancies allowing for the opening of new businesses to the public.
- Fire Companies completed assigned annual required, mandated and fire and life safety occupancy inspections ensuring code compliance.
- Completed fire investigation cause and origin determinations and analysis for fire incidents.
- Provided fire extinguisher training to businesses and general public.

PARKS, BEACHES, & RECREATION (PB&R)

(Childcare, Aquatics, Recreation, Senior Services)

- Collaborated with the Pacific Bike Park Committee in funding search efforts and development of conceptual designs and estimated construction costs for a bike park at the lower Frontierland Park location.
- Replaced the two infields at Sanchez Field with new modern playing surfaces, removing the old infield, laying base rock material, and installing a new high quality dirt infield. This project was completed with the support of the Little League community.
- Continued to offer a wide range of free to low-cost Senior Services recreation programs including dance, arts, crafts, games, and exercise, with more than 3,900 class participants in classes facilitated by volunteers alone.
- Held four J-Teen dances in the 2023-24 school year, averaging over 200 kids per dance.

- Reconvened the Youth Advisory Board. The Board's twelve active members helped implement the J-Teen dances and collaborated with the Senior Services staff to host the first "Senior Prom" which was sold-out at 75 participants all over the age of 60.
- Renovated all Childcare program sites, including updating the classroom environments & replacing furnishings. Worked with the Pacifica School District to replace & install new flooring at Cabrillo's Site.
- Offered 48 hours of adult lap swimming per week and 6 hours of family recreation swim (one of only two Peninsula public pools to do so).
- Offered adult water polo on 42 Sundays throughout the year with an average of 25 participants per session.
- Hosted six sanctioned United States Swimming Association (USSA) swim meets, one USSA Regional All-Star swim meet, one USSA Masters Swim Meet, and one Artistic Swimming meet.
- Co-hosted the second annual Beach Safety Day with Hawaii Eco Divers at Linda Mar Beach with approximately 120 participants in attendance.
- Taught three American Red Cross Lifeguarding Courses with 22 participants.
- Held the largest Epic Egg-venture (formerly the Spring Egg Hunt) in over a decade, with an estimated 800 attendees. The highly successful event added two new amusement rides, additional activities for the participants, and a food truck.
- Held a successful Elf Market that included a visit with Santa, cookie decorating, and the Elf Market with 44 local holiday vendors.
- Trained 42 City of Pacifica employees from numerous departments in American Red Cross Adult CPR/AED/First Aid lifesaving skills.
- Hosted three Surf Survival Apnea courses at the Jean E. Brink Pool.
- Held Adventure Camp at Cabrillo Elementary school, re-introduced field trips to the program, went on four field trips, and averaged over 70 kids per week.
- Held the 57th annual Junior Olympics at Terra Nova High School, with 8 schools participating with over 500 athletes competing over the two-day event.
- Grew Seniors in Action (SIA) program to 720+ members.
- Grew the Connect-a-Ride (CaR) Program to 500+ participants, helping provide customized transportation services to seniors.
- Held an in-person volunteer appreciation event for over 100 volunteers, with the theme "*We Appreciate You S'more Than You Know.*"
- Added an additional Meals on Wheels route to accommodate increase in participants, now with over 110 daily participants, and serving over 40,000 meals this year.
- Completed the Senior Food Program walk-in refrigerator/freezer repair project, which included replacing the coolant system, rebuilding a wall with significant dry rot and frame damage, and installing modern safety doors. These upgrades will ensure continued food safety and quality.
- Assisted 147 Seniors with tax-filing preparation.
- Organized successful monthly senior trips, featuring a variety of activities such as baseball games, museum visits, and musical theater.
- Successfully completed a State mandated Child Development Contract CMR (Contract Monitoring Review) process for preschool programs, a process used to determine compliance with applicable laws, regulations, and contractual provisions.

COMMUNITY DEVELOPMENT

(Planning, Building, Code Enforcement)

- Extended permit approvals for ongoing restoration of the Ocean Shore Railroad Car No. 1409 to support preservation of a local historic resource.
- Approved the planning and building permits for the new North Coast County Water District Headquarters.
- Obtained City Council approval for an Emergency Shelter Ordinance.
- Conducted Planning Commission public hearings or study sessions on 15 development permit applications and/or ordinance amendments.
- Continued processing more than 40 planning permits, including permits for more than 5 projects enacting State housing laws.
- Participated in several planning initiatives with regional agencies including, but not limited to, the Metropolitan Transportation Commission, Association of Bay Area Governments, and the City/County Association of Governments of San Mateo County.
- Continued participation in regional meetings such as the San Mateo County Planning Directors meetings, 21 Elements housing consortium, Regional Integrated Climate Action Planning Suite (RICAPS), Climate Ready Collaborative, and San Mateo County Wide Water Pollution Prevention Program.
- Timely filed the Annual Progress Reports on implementation of the Housing Element and other elements of the General Plan to the California Department of Housing and Community Development and the Governor's Office of Planning and Research.
- Continued code enforcement efforts to implement the City's Property Maintenance Ordinance and other regulations, including obtaining an inspection warrant for one major property maintenance violation, and investigating more than 600 code enforcement complaints.
- Prepared relevant sections of the Municipal Regional Permit Stormwater Annual Report.

POLICE

- Successful recruitment processes resulting in the hiring of five police officers and one community service officer.
- Implementation of advanced Cellebrite, Clear and CrimeTracer technology to reduce property crime and enhance criminal investigations.
- Selected as a participating agency by POST to partner with UCSD to customize an evidence-based employee wellness program for Pacifica PD employees.
- Completed gym upgrade and water bottle filling stations to support employee wellness initiatives.
- Participated in community disaster preparedness events including the Pacifica Wildfire Awareness Event, and the San Mateo County Disaster Preparedness Day.
- Completed certifications in Crisis Intervention Training (CIT) for 95% of all police officers.
- Conducted schools site safety training with faculty and administrators of the Pacifica School District and received an award of excellence from the Superintendent.
- Increased followers on social media platforms by 25% with launch of Instagram.
- Received certificate of achievement from Department of Justice and FBI for exceptional accuracy in crime statistic reporting.

- Upgraded Axon Body Worn Camera System, In-Car Camera System with license plate reader capabilities, and Tasers.
- Achieved impeccable compliance findings during POST audit of department's hiring records and mandated training requirements.
- Partnered with Telecommunications Engineering Associates (TEA) to upgrade radio repeaters and enhance regional interoperability and communications throughout San Mateo County.
- Completed successful inspections of all cannabis retail businesses.
- Continued Homeless Outreach Team collaboration with local non-profits and county services to provide resources to support unhoused members of the community living in Pacifica.
- Participated in the countywide Saturation Traffic Enforcement Program (STEP) to enhance roadway safety through education and enforcement of traffic violations most associated with collisions.

PUBLIC WORKS

(Engineering, Field Services, Wastewater)

- Completed the Frontierland Park ADA Improvement Project.
- Completed the Anza/Arguello Interim Storm Drain Project.
- Certified Final Environmental Impact Report for 310-330 Esplanade Avenue Infrastructure Preservation Project.
- Completed the Manor Drive Storm Drain Repair Project.
- Completed the Removal of the Soil Nail Wall at 330 Esplanade Avenue.
- Completed the Community Center Roof Coating Project.
- Continued public outreach for threatened snowy plover bird population.
- Replaced the Fairway's Little League Fields fences.
- Inspected and trimmed or removed hazardous trees in the City's right-of-way and open spaces.
- Maintained the City's 100% satisfactory rating with CHP for inspection and maintenance of the City's heavy-duty vehicles.
- Ensured all City vehicles pass smog and diesel opacity test for California emissions.
- Continued maintenance activities for all City facilities, the pier, beaches, seawalls, creeks, parks, trees, streets, vehicles and more, with details such as:
 - 20 miles of trails, creeks, streams, and canals
 - 25 parks and playgrounds totaling over 140 acres
 - 1,200 street trees
 - 90 miles of streets
 - 60 miles of storm drainpipes with 950 storm drain assets
 - 732 traffic signs
 - 2,017 streetlights
 - 17 public restrooms and 8 public showers
 - 5 major sports fields
 - 10 parking lots
 - 6 miles of beaches, with showers, bathrooms, and dog stations
 - 117 City vehicles & equipment including NCFE Fire Engines and generators.
 - 37 City buildings totaling over 155,000 square feet of area.
- Responded to after hours and emergency calls.

- Completed critical wastewater maintenance and operations activities, including:
 - Inspected 63,360 linear feet (12 miles) of sanitary sewer with CCTV
 - Cleaned 90 miles of sanitary sewer mainline
 - Performed 35 sanitary sewer spot repairs
 - Performed 30 courtesy visits to private lateral sewer backups
 - Performed 153 construction lateral inspections
 - Installed 15 Composite manholes and lids along Beach Blvd
- Completed significant Calera Creek Water Recycling Plant (Plant) improvements, maintenance activities, and regulatory compliance, including:
 - Continued replacement and repair of process equipment such as pumps, blowers, and centrifuges
 - Completed and passed the Regional Water Board Biannual Inspection on May 20, 2024
 - Treated 1.08 billion gallons of wastewater at the Calera Creek Water Recycling Plant in 2023
 - Delivered 12.7 million gallons of recycled water to North Coast County Water for their distribution in 2023
 - Produced 1,378 wet tons (342 dry metric tons) of biosolids that were applied to fields by a third-party vendor in 2023
- Provided 44 Sewer Lateral Grants as part of the ongoing Lateral Grants Assistance Program.
- Completed or commenced Capital Improvement Projects for the Wastewater Division, including:
 - Completed the Sacramento Easement Collection System Project
 - Replacement of Juanita Easement sewer mains
 - Completed installation of 8-inch trash pump permanent pad
 - Refurbished sewer pump #1 and sewer pump #2 at Linda Mar Pump Station
 - Completed 2 Sewer pump station Bar Screen Rebuilds (Linda Mar/Rockaway)
 - Realigned 3 pump shafts at Rockaway Pump Station
 - Realigned 3 pump shafts at Dave Davis Pump Station
 - Replaced two soft starts and UPS at Dave Davis Pump Station
 - Rewired and replaced soft start at Rockaway Pump Station
 - Install a new pump at Skyridge and Rockaway Pump Station
 - Refurbished and installed Hydro Pump at Linda Mar Pump Station
 - Completed design and awarded construction agreement for the Lower Linda Mar Rehabilitation and Repair Project
 - Completed design and award construction agreement for the UV Disinfection System Replacement Project
 - Awarded design for the Rockaway Pump Station Rehabilitation and Repair Project.
 - Repaired 2 Automatic Transfer Switches
 - Assisted PG&E with transformer replacement
 - Repaired sewer line on Big Bend Drive and Carmel Avenue

GRANTS & OTHER OUTSIDE FUNDING AWARDS

- Awarded a \$95,042 California Highway Patrol: Cannabis Tax Fund Grant Program grant for the Pacifica Police Department 2024/25 DUI Impact Grant.
- Received \$475,666 from the Peninsula Clean Energy (PCE): Local Government Grant Program to install Electric Vehicle charging stations at City government buildings.

- Received \$2,300,217 in local, County, State, and Federal grant dollars used to offer quality, free, and/or reduced cost Child Care programs for Pacifica youth. Our subsidized Child Care program supported families so they could continue to afford to live in Pacifica and surrounding cities.
- Received \$151,425 in one-time quality improvement funding for purchases of childcare classroom supplies, furniture replacements, and classroom environment upgrades.
- Received \$292,692 in local, County, State, and Federal grant dollars used to offer quality, free and/or reduced cost services for Pacifica Seniors over the age 60.
- Received \$25,000 from Pacificans Care to help fund Child Care field trips and program expenses.
- Received \$25,000 from Pacificans Care for Seniors programming and \$5,000 for Seniors' pet veterinarian bills.
- Awarded \$20,000 from the Transportation Authority: Safe Routes to Schools (SRTS) Small Capital Infrastructure/Special Project Grant for improvements at Ortega Elementary School as part of the Midblock Crosswalk Improvements Project.
- Awarded an \$80,000 grant from the California Office of Traffic Safety through the National Highway Traffic Safety Administration for impaired and distracted driving enforcement and education.